

28 February 1968

Division of Pure Physics

Mr. R. E. Simmons

In connection with your memorandum concerning NRC Telephone Information Desk, I wonder whether the following matter could not be straightened out at the same time that changes are being made in the NRC telephone directory.

It repeatedly happens that visitors to divisions located at Sussex Drive are misled by the listing in the Bell telephone directory. It is only natural for a visitor who is not familiar with the different locations of the different divisions to refer to the telephone book and to interpret the present listing as meaning that all divisions of NRC are at Montreal Road. Surely the address 100 Sussex Drive should be clearly listed so that the visitor immediately becomes aware of the fact that there are two different campuses. The address 100 Sussex Drive should be listed above or below Montreal Road, with the same telephone number given if necessary. Only recently we had one of our distinguished visitors go out to Montreal Road first and waste valuable time, causing great embarrassment to us because we didn't think of telling him that he might be misled by the telephone directory or by the taxi driver.

GH:mpt

G. Herzberg

c.c. Miss M. N. Bedard